

## **Home Care Association of America Refund Policy**

If you must cancel your registration for any reason, please notify HCAOA in writing via email ([info@hcaoa.org](mailto:info@hcaoa.org)). If the notice of cancellation is received 21 calendar days PRIOR to the day of the event/workshop/webinar, HCAOA will provide a refund, minus a 25% administrative fee. If the notice of cancellation is received WITHIN 21 calendar days of the event/workshop/webinar, no refund will be given.

Effective November 1, 2022