

## **Home Care Association of America Refund Policy**

If you must cancel your registration for any reason, please notify HCAOA in writing via email ([info@hcaoa.org](mailto:info@hcaoa.org)). If the notice of cancellation is received three weeks PRIOR to the day of the event/workshop/webinar, HCAOA will provide a refund, minus a 25% administrative fee. If the notice of cancellation is received WITHIN three weeks of the event/workshop/webinar, no refund will be given.

Effective as of November 1, 2020