Date: March 9, 2020

Membership Update – CORONAVIRUS

As a new business week begins, media reports over the weekend continued to focus on the growing number of COVID-19 cases in the U.S, and the virus’ impact on virtually every aspect of Americans’ lives.

As home care providers, HCAOA members are extremely concerned about continuing the care of our clients, protecting our front-line employees and being prepared for all “what if” scenarios. HCAOA, in turn, is committed to providing members with the most up-to-the minute information and plans to continue this stream of communication for as long as necessary.

Members have been asking for guidance on how to effectively communicate with clients and families, and staff. To help navigate this period of uncertainty, HCAOA can offer the following resources provided by CDC, emergency preparedness experts, labor attorneys, and our own members who have agreed to share their practices.

Barbara Citarella of RBC Limited Healthcare & Management, a nationally recognized expert in emergency planning for home care has developed a checklist with actions that agencies should be taking right now to prepare for COVID-19. The checklist urges organization to prioritize and organize activities related to an emergency plan for infectious diseases.

Littler Law Firm Offers Resources

In response to the outbreak, Littler’s Coronavirus (COVID-19) Task Force has prepared the following resources to help address some of the most common questions that we’ve been receiving:

Coronavirus (COVID-19) Guidance for Business Preparedness

Coronavirus (COVID-19) Employer FAQs
Communication with Clients, Family and Staff: We have developed sample letters for clients and families, and home care aides that have been shared with us by some of our member organizations.

Center for Disease Control Resources:

