

# Choose Home Care from an

# HCAOA

# Member Agency



Home care choices can be difficult. As you consider where to find trusted and reliable care for your loved one, consider a member of the Home Care Association of America (HCAOA). You will love the peace of mind and security that comes with the choice.

**What Sets HCAOA Home Care Apart?**  
HCAOA member agencies employ, train and supervise their caregivers, who provide a variety of care levels including homemaker services, companionship, and home health care.

#### HCAOA member agencies:

- Screen and select caregivers prior to an assignment.
- Hire their caregivers and do not use independent contractors.
- Adhere to state and federal guidelines in employment practices, such as:
  - Withholding required taxes
  - Providing workers' compensation
- Conducting background and reference checks
- Develop an individualized plan of care with input from the client and family.
- Have 24/7 on-call availability.
- Monitor the caregiver services and make regular visits to the client's home.
- Manage all payroll and employee-related matters.

HCAOA is the nation's reliable resource for providers of private pay home care.

Home Care Association of America  
*Love the Peace  
of Mind*

